



Nest Cam Outdoor
Installation Guide

First, a word about privacy.

We're committed to being open and honest about how we use data. We'll always ask for permission before sharing personally identifiable information like your email address, and we work hard to keep your data safe. To learn more about our Privacy Policy, go to nest.com/ca/privacy

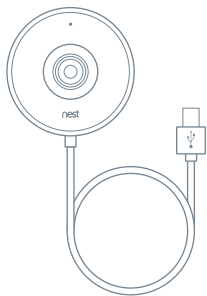
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Want to see how it's done?

Go to nest.com/ca/installnestcam for installation videos and additional tips.

In the box.



Camera



Mounting magnet



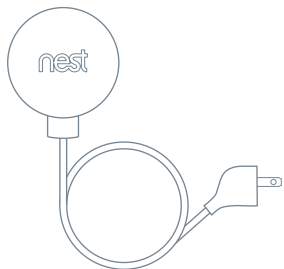
12 wall screws



Camera wall plate



12 wall anchors



Power adapter



Adapter wall plate



9 cable clips

 **CAUTION:** The mounting magnet is very strong. Mind your fingers and keep it in the box until you're ready to use it.

What you'll need.

- Wi-Fi and a working broadband internet connection with at least 2 Mbps upload speed. DSL may not qualify.
- A phone or tablet with iOS 8 or later or Android 4 or later
- A Nest Account
- A power outlet
- A Phillips screwdriver or power drill with Phillips driver bit

Other items you may need

- Drill bit (3/32" for pilot holes. Or 7/32" if you're using wall anchors.)
- Ladder

No outdoor outlet?

You can plug Nest Cam Outdoor into an indoor outlet. This requires some extra steps, which may include drilling through your home's exterior wall. Keep in mind that you'll need to know where any in-wall pipes and wiring are.



Don't want to do it yourself?

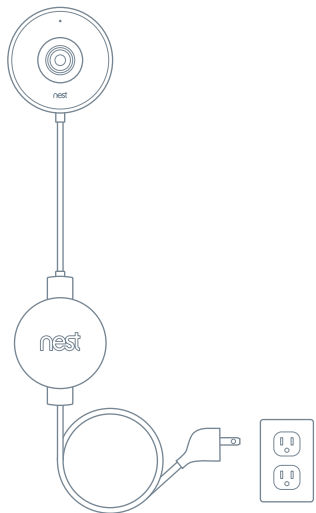
Nest Cam Outdoor is designed for easy DIY installation, or you can hire a Nest Pro. They'll take care of the installation and make sure everything's up and running. Find a local Nest Pro at nest.com/ca/install

Do this first.

1. Turn on Nest Cam indoors

Start by turning on your camera inside the house to get everything set up before you take it outside.

Connect your Nest Cam's cable to the power adapter. Push and twist the USB connector into place. Then plug the adapter into a power outlet. Your Nest Cam will turn on and you'll see a blue light.



2. Add it to your Nest Account

Download the Nest app from the App Store or Google Play. Open the app and tap "Sign up" to create an account. Then tap Add, choose Nest Cam and follow the instructions.

If you already have a Nest Account: Tap the settings icon in the top-right corner of the app home screen. Then tap "Add product," choose Nest Cam and follow the steps.

If you need help, go to nest.com/ca/pair



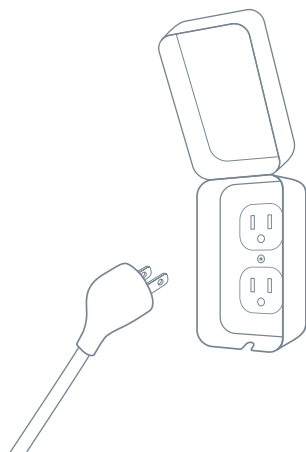
3. Bring your camera outside

Once you've added Nest Cam to your account, unplug it and take it to the spot you've chosen outdoors.

Plug it into the outlet you want to use and wait for the green light to turn on. Nest Cam will reconnect to your Wi-Fi network automatically. This may take a minute or two.

Keep Nest Cam plugged in for the rest of the installation.

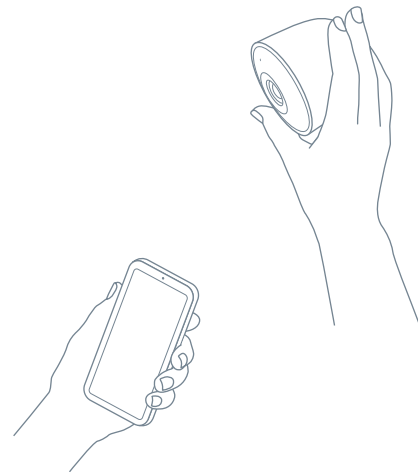
→ See location tips on the next page.



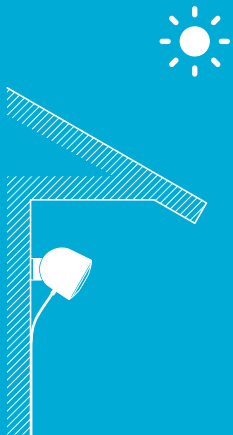
4. Make sure it's streaming

Before you mount the camera, make sure it can get Wi-Fi in the spot you've picked.

Hold your Nest Cam where you'd like to mount it and check to make sure it's streaming video to the Nest app. If you don't see video, the Wi-Fi may not be strong enough there – you'll need to find a different spot or move your Wi-Fi router.



Choose a good spot.



Avoid direct sunlight.

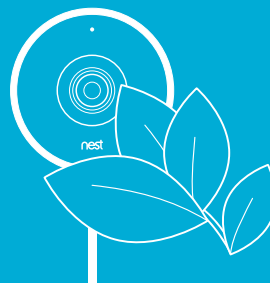
Nest Cam Outdoor is designed to operate between -20° to 40°C (-4° and 104°F). If it gets hotter or colder, image quality may be affected.



Keep it in range of your router.

Make sure to pick a place within range of your network. Thick or insulated walls can greatly reduce the strength of your Wi-Fi signal even if your router is close by, so you should try streaming video before you mount your camera.

Learn more at nest.com/ca/wifihelp



Consider the surroundings.

Is a post, plant or porch light blocking the view? It might throw off exposure, focus or Night Vision. If you start noticing glare, adjust the camera so the horizon is out of frame.



Place it up high.

But not too high. We find 2 to 3 meters (7 to 10 feet) above the ground, tilted downward, is best – close enough to see someone's face and talk with them through the camera. Check the video in the Nest app to make sure Nest Cam is seeing what you want to see.

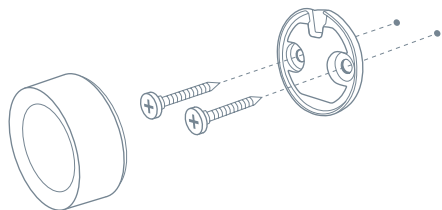
Mount your camera.

5. Place the mounting magnet

Screw the wall plate onto your wall. It's a good idea to drill pilot holes first. If the wall is made of a material like brick or stone, you may need to use the included wall anchors to hold the screws.

Next, put the magnet onto the wall plate.

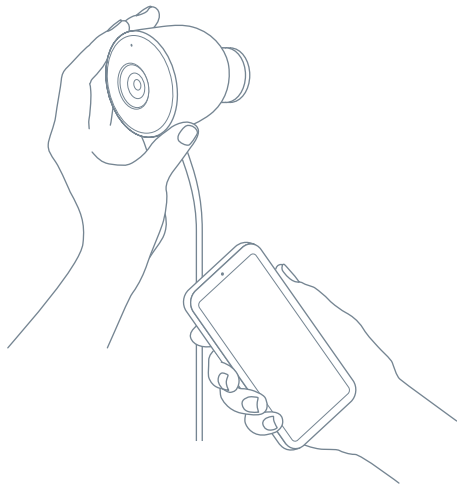
Got a magnetic surface nearby? The mounting magnet may be all you need. Just put it where you'd like the camera to be and move on to the next step.



Tip: If the camera wall plate sticks to the mounting magnet, you can use a screwdriver to help pry them apart.

6. Attach the camera

Put Nest Cam onto the mounting magnet and aim it where you like. Use the video stream in the Nest app to fine-tune your camera's position.

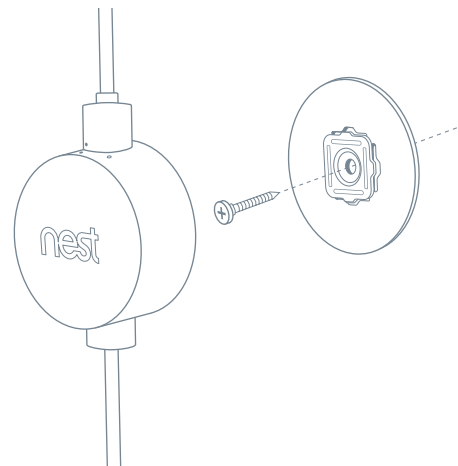


7. Mount the power adapter

Before you mount the power adapter to the wall, take a minute to plan the route of the cable from your outlet to the camera. Be sure to leave some slack at both ends.

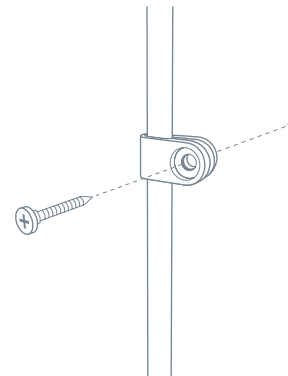
We recommend installing the weatherproof adapter at least 18 inches above the ground in case of flooding or deep snow.

Mount the adapter wall plate with the flat side flush to the wall. When that's done, snap the power adapter into place.



8. Secure the cable

Fasten the cable to the wall using as many of the included cable clips as you need. It's a good idea to route the cable along a ledge or another hidden place, and you can paint it to match your house. Don't pull the cable too tight in case you want to adjust the camera angle later on.



Tip: Some outdoor outlets have covers you can lock in place. Use a zip tie or padlock to keep the cover shut.

Nest Labs, Inc. Limited Warranty Nest Cam Outdoor

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Need help? Contact us at nest.com/ca/support

For IC Compliance Statement, visit
nest.com/ca/legal/ic-compliance-notice



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2. TOTAL SATISFACTION RETURN POLICY

If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund.

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to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product, for which owner will bear all shipping costs.

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This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province, or jurisdiction. Likewise, some of the limitations in this Limited Warranty may not apply in certain states, provinces or jurisdictions. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

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Safety

PLACEMENT GUIDELINES

To avoid risk of overheating and burns:

Use only in temperatures between -20° to 40°C (-4° and 104°F).

Keep out of direct sunlight.

Do not block airflow to Nest Cam.

To avoid risk of fire and shock:

Use only the provided USB cable and power adapter.

Install in accordance with building and installation codes where you live. For example, if your desired electrical outlet is exposed to direct rain, the electrical code may require that the outlet have a while-in-use cover.

We recommend using only an electrical outlet equipped with a ground fault circuit interrupter (look for “Test” and “Reset” buttons on your outlet).

To avoid risk of other serious injury:

Keep camera and all components out of the reach of children and pets.

If your Nest Cam is installed more than 6.5 feet (2 m) above the ground, make sure you've got a cable clip close to the camera head (19.5 inches or 50 cm from the base).

